



## Treating Patients with C.A.R.E. - Workshop Assessment Summary

Workshop date: \_\_\_\_\_

Location: \_\_\_\_\_

Instructor: \_\_\_\_\_ Attendance: \_\_\_\_\_ participants

*To complete this form, please summarize the number of participants who endorsed each rating for all evaluation categories and submit to the IHC-C office by FAX (905-629-0893) or via e-mail (ks@cfpc.ca)*

The Presenter		n/a	Excellent	Good	Fair	Poor
1	The presenter's mastery of the subject matter					
2	The presenter's human relation skills: listening, interest in opinion of others, etc.					
The Facility		n/a	Excellent	Good	Fair	Poor
3	The training facility.					
Workshop Components		n/a	Excellent	Good	Fair	Poor
4	Exercise: A visit to the clinic					
5	Overview of C.A.R.E.					
6	Video Review of C.A.R.E. Exercise					
7	Connect Presentation					
8	Connect Exercise: Making a Connection					
9	Appreciation Presentation					
10	Appreciation Exercise: Mr. Mendez's Visit					
11	Respond Presentation					
12	Respond Exercise: Mr. Erickson's Dinner					
13	Empower Presentation					
14	Empower Exercise: Mr. Jones as Problem Solver					
15	Presentation: Health Care Standards					
16	Exercise: Putting it all together					
17	C.A.R.E. Repair Presentation					
18	C.A.R.E. Repair Exercise: Repair Mr. Timberline's Care					
19	C.A.R.E. Repair Stories Exercise					
Workshop Objectives		n/a	Strongly Agree	Agree	Disagree	Strongly Disagree
20	<i>As a result of this workshop I feel able to ...</i> identify staff/patient interactions that lead to positive outcomes.					
21	<i>As a result of this workshop I feel able to ...</i> describe what is meant by C.A.R.E.					
22	<i>As a result of this workshop I feel able to ...</i> use C.A.R.E. techniques on the job to deliver impressive health care service.					
Overall		n/a	Strongly Agree	Agree	Disagree	Strongly Disagree
23	The objectives were related to the overall purpose/goals of the activities.					
24	Overall, this workshop was effective.					
25	I will recommend this workshop to colleagues.					

