



Clinician-Patient Communication - Workshop Assessment Summary

Workshop date: _____

Location: _____

Instructor: _____ Attendance: _____ participants

To complete this form, please summarize the number of participants who endorsed each rating for all evaluation categories and submit to the IHC-C office by FAX (905-629-0893) or via e-mail (ks@cfpc.ca)

The Presenter		n/a	Excellent	Good	Fair	Poor
1	The presenter's mastery of the subject matter					
2	The presenter's human relation skills: listening, interest in opinion of others, etc.					
The Facility		n/a	Excellent	Good	Fair	Poor
3	The training facility.					
Workshop Components		n/a	Excellent	Good	Fair	Poor
4	Lecture: Premise					
5	Exercise: Frustrations					
6	Lecture: Engagement and Empathy					
7	Exercise: Case Study 1					
8	Lecture: Educate & Enlist					
9	Exercise: Case Study 2					
10	Exercise: Case Study 3					
Workshop Objectives		n/a	Strongly Agree	Agree	Disagree	Strongly Disagree
11	As a result of this workshop I ... have a greater awareness of a clinician's roles regarding the importance of clinician/patient communication as an essential aspect of health care.					
12	As a result of this workshop I ... have a greater awareness that complete clinical care consists not just of "find it and fix it" but of four communication skills: Engage, Empathize, Educate, Enlist.					
13	As a result of this workshop I ... feel able to demonstrate skills & utilize feedback from a peer.					
14	As a result of this workshop I ... have committed to trying out one or two procedures that I currently do not use for a period of five weeks and then evaluate the outcomes associated with these approaches.					
Overall		n/a	Strongly Agree	Agree	Disagree	Strongly Disagree
15	Overall, this workshop was effective.					
16	I will recommend this workshop to colleagues.					
17	There was no evidence of industry bias in this presentation					

