



“Difficult” Clinician-Patient Relationships - Workshop Assessment Summary

Workshop date: _____

Location: _____

Instructor: _____ Attendance: _____ participants

To complete this form, please summarize the number of participants who endorsed each rating for all evaluation categories and submit to the IHC-C office by FAX (905-629-0893) or via e-mail (ks@cfpc.ca)

The Presenter		n/a	Excellent	Good	Fair	Poor
1	The presenter's mastery of the subject matter					
2	The presenter's human relation skills: listening, interest in opinion of others, etc.					
The Facility		n/a	Excellent	Good	Fair	Poor
3	The training facility.					
Workshop Components		n/a	Excellent	Good	Fair	Poor
4	Lecture: Premises					
5	Video assessment exercise					
6	Lecture: Acknowledge & Discover Meaning					
7	Exercise: Practice acknowledge and discovery					
8	Lecture: Opportunities for Compassion & Boundary Adjustment					
9	Exercise: Practice acknowledge, discover, opportunities for compassion & adjusting boundaries					
10	Lecture: Extend the System					
11	Exercise: Amy Case Study					
12	Video: "Model" Interview					
Workshop Objectives		n/a	Strongly Agree	Agree	Disagree	Strongly Disagree
13	<i>As a result of this workshop I feel able to ...</i> identify previous patient encounters that cause frustration in my practice.					
14	<i>As a result of this workshop I feel able to ...</i> recognise situations that cause me the most difficulty with patients.					
15	<i>As a result of this workshop I feel able to ...</i> describe two skills to acknowledge problems and set boundaries.					
16	<i>As a result of this workshop I feel able to ...</i> identify two techniques to use in discovering the meaning of illness and showing compassion.					
Overall		n/a	Strongly Agree	Agree	Disagree	Strongly Disagree
17	Overall, this workshop was effective.					
18	I will recommend this workshop to colleagues.					
19	There was no evidence of industry bias in this presentation					

