



## Disclosing Unanticipated Medical Outcomes

Workshop date: \_\_\_\_\_

Location: \_\_\_\_\_

Instructor: \_\_\_\_\_ Attendance: \_\_\_\_\_ participants

To complete this form, please summarize the number of participants who endorsed each rating for all evaluation categories and submit to the IHC-C office by FAX (905-629-0893) or via e-mail (ks@cfpc.ca)

The Presenter		n/a	Excellent	Good	Fair	Poor
1	The presenter's mastery of the subject matter					
2	The presenter's human relation skills: listening, interest in opinion of others, etc.					
The Facility		n/a	Excellent	Good	Fair	Poor
3	The training facility.					
Workshop Components		n/a	Excellent	Good	Fair	Poor
4	Lecture: Premises					
5	Practice 1: Analyze a Scenario without clear medical error					
6	Lecture: Before, During and After					
7	Practice 2: Recognizing and responding to disappointment					
8	Lecture: Injury Caused by Error					
9	Practice 3: Discussing Injuries from Errors					
10	Lecture: Your facility procedure					
11	Practice 4					
Workshop Objectives		n/a	Strongly Agree	Agree	Disagree	Strongly Disagree
12	As a result of this workshop I ... better understand the value of greater openness about adverse outcomes					
13	As a result of this workshop I ... understand the different ways that patients and families may be disappointed with medical care					
14	As a result of this workshop I ... can consider the steps to take before, during, and after there has been a disappointing outcome					
15	As a result of this workshop I ... have more skill in interacting directly with patients and families around adverse outcomes					
Overall		n/a	Strongly Agree	Agree	Disagree	Strongly Disagree
16	Overall, this workshop was effective.					
17	I will recommend this workshop to colleagues.					
18	There was no evidence of industry bias in this presentation					

